



**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 8<sup>th</sup> day of August, 2019 by and between Ring LLC ("Ring") and Justice Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Justice's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.


**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 8/19/2019  
DocuSigned by:  
By:   
369F1A1F19C3476

Name: August Cziment

Title: Director of Operations

Agency

Date: 08-Aug-19  
By: TCD #43

Name: FRED SCHUERG

Title: SERGEANT

Verification Code\* B Q A 4

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

# Introduction to Anthony Modestine - Justice Police Department, IL

Abraham Ho <abraham.ho@ring.com>

Fri 8/23/2019 12:22 PM

To: Fred Schuerg <fschuerg@justicepolice-il.org>;

Cc: Anthony Modestine <anthony.modestine@ring.com>;

 1 attachment

Ring.pdf;

Sergeant Schuerg

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, Anthony Modestine, who will set up a 30 minute call with you to discuss the next steps of Justice Police Department's on-boarding.

Thank you for your time. We look forward to working with you!

---

**Abraham Ho**

Community Partnerships

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

Visit us at booth 4826 at IACP October 27-29

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ring

1523 26th St.

Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

## Re: Introduction to Anthony Modestine - Justice Police Department, IL

Anthony Modestine <[anthony.modestine@ring.com](mailto:anthony.modestine@ring.com)>

Fri 8/23/2019 2:06 PM

To: Fred Schuerg <[fschuerg@justicepolice-il.org](mailto:fschuerg@justicepolice-il.org)>;

Cc: Abraham Ho <[abraham.ho@ring.com](mailto:abraham.ho@ring.com)>;

Hi Sgt. Schuerg,

It's a pleasure to e-meet you and I look forward to working with yourself and the Justice Police Department! As Abraham mentioned, our next step is to hop on a brief call between the two of us so I can properly introduce myself and also fill you in on the next steps to keep the department moving forward.

Do you have availability next week that we can sync?

Thanks and I look forward to hearing from you.

**Anthony Modestine**

Partner Success Associate

610.220.5432

[Anthony@ring.com](mailto:Anthony@ring.com)

Visit Us at Booth 4826 at IACP October 27-29



1200 Atwater Dr Ste 225

Malvern, Pa 19355

[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)

Join the new neighborhood watch.

On Fri, Aug 23, 2019 at 1:22 PM Abraham Ho <[abraham.ho@ring.com](mailto:abraham.ho@ring.com)> wrote:

Sergeant Schuerg

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## Abraham Ho

Community Partnerships

(310) 907-9479

[abraham.ho@ring.com](mailto:abraham.ho@ring.com)

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## In-App Announcement

Anthony Modestine <anthony.modestine@ring.com>

Wed 8/28/2019 2:27 PM

To: Fred Schuerg <fschuerg@justicepolice-il.org>;

Hi Sgt. Schuerg

Before we proceed with activating Justice's Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Justice Neighbors app users.

The standard message template can be viewed here and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**



### Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be sure to connect with myself as well as Ring's PR team (via [Media@ring.com](mailto:Media@ring.com)) regarding any inbound media inquiries.

Please reach out with any questions!

Best,

**Anthony Modestine**

Partner Success Associate  
610.220.5432  
[Anthony@ring.com](mailto:Anthony@ring.com)

Visit Us at Booth 4826 at IACP October 27-29

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ring

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Join the new neighborhood watch.

# Neighbors Portal Activated + Neighbors Materials / Guidelines - Justice PD - IL

Anthony Modestine <anthony.modestine@ring.com>

Tue 9/17/2019 3:06 PM

To: Fred Schuerg <fschuerg@justicepolice-il.org>; NeighborsPR <NeighborsPR@ring.com>;

Hi Sgt Schuerg,

Reaching out to confirm that the in-app announcement has gone out and your Neighbors portal features are now fully active. Coordinators and Early Adopters should receive email invitations so they can log in and begin using Neighbors Portal.

**Ring's PR team is copied on this email ([neighborspr@ring.com](mailto:neighborspr@ring.com)) please be sure to connect with us if you receive any media inquiries.**

## Guidelines

- All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties
- Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via [neighborspr@ring.com](mailto:neighborspr@ring.com)

That's it for now! We'll be on standby for any questions and keep us posted on any plans for outreach.

All the best,

Anthony Modestine

Partner Success Associate

610.220.5432

[Anthony@ring.com](mailto:Anthony@ring.com)

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